Polar Online Stores purchases may be returned on every Wednesday from 9am-12pm. To return an item purchased on shoppolar.sg, please contact the Polar Customer Service Team by phone +65 3158 7480 or e-mail customerservice@shoppolar.sg and reference "Polar Online Return". Representatives are available to assist you Monday through Friday 9:00 am to 6:00 pm SGT (excluding holidays). Items should be returned in unused and in good condition, with a completed return form and a copy of the packing slip, to our Return Center by mail or in person. Should you choose to use Polar's delivery provider to pick up a return product you will bear the cost.

Return Instructions

Please follow the instructions below when packing and sending your product for return. It's important to note that the instructions below must be followed in order for us to properly process your return.

- Send the item in its original packaging.

- Pack the item carefully so that it will not be damaged during the shipping process. We suggest using a box and bubble wrap.

- Include a copy of the packing slip (included with your shipment) and this return form. We will not be able to process a return for any shipment received without a packing slip and return form.

- Polar will subsequently arrange for the product to be collected by Polar's nominated carrier. You will be contacted in advance to arrange for a suitable collection time and collection place.

- All returns should be sent or returned in person to the following address:

Polar Electro Singapore Pte Ltd.
1 Commonwealth Lane, #08-15
One Commonwealth
Singapore 149544
SINGAPORE

CUSTOMER INFORMATION: [PLEASE PRINT CLEARLY]

Order #:_____   Order Date: _____

Name:_____   Tel No:_____

Address: _____

City: _____   Post Code_____

E-mail Address: _____

Please list contents and quantity below:

Qty	Item Number	Description	Reason for Return*

*Reason for Return: [] Wrong item received   [] Wrong item ordered   [] Does not want [] Damaged in shipping   [] Defective   [] Other

Comments: _____

_____